



Rudolph Janse van Rensburg, Head of Technology

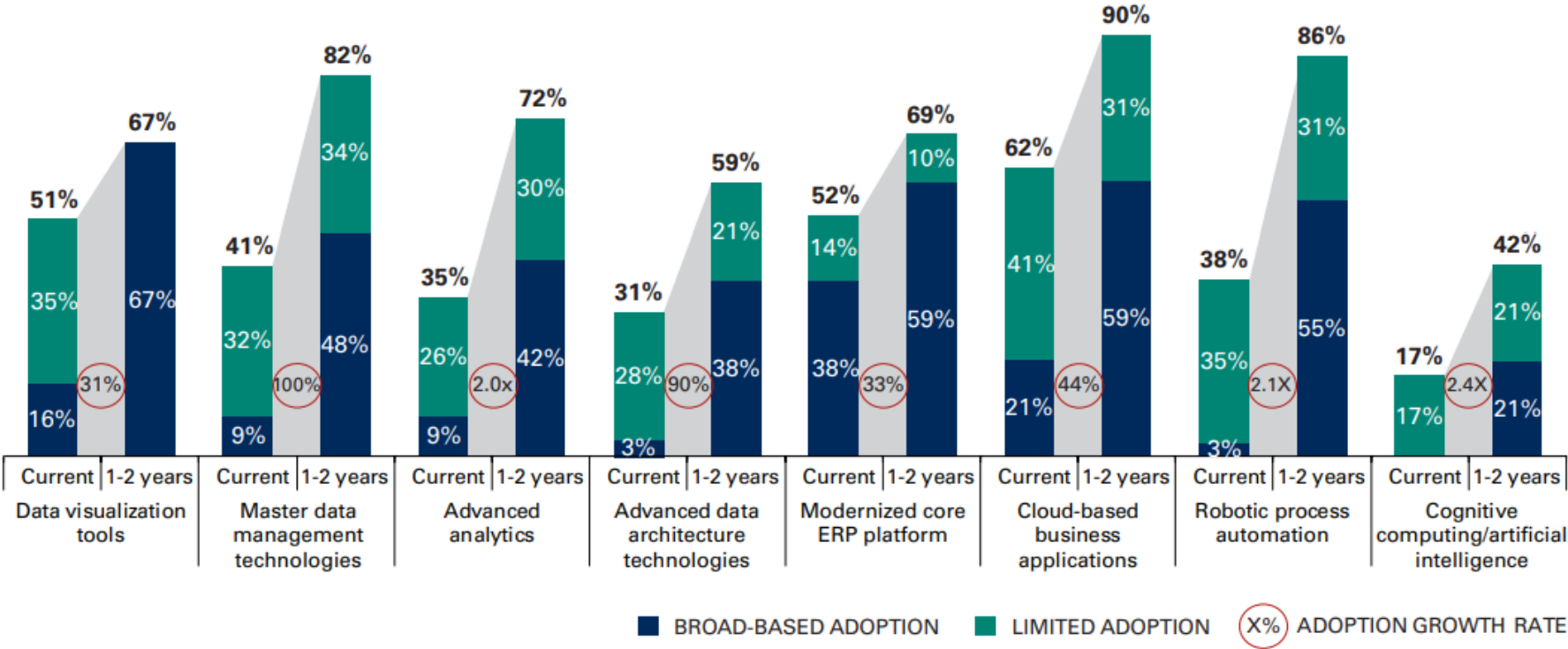


Is your finance team bot ready..

- What is Robotic Process Automation (RPA)
- Why did we invest in RPA....
 - Productivity
 - Competitiveness
 - Human Capital
- Lessons Learnt



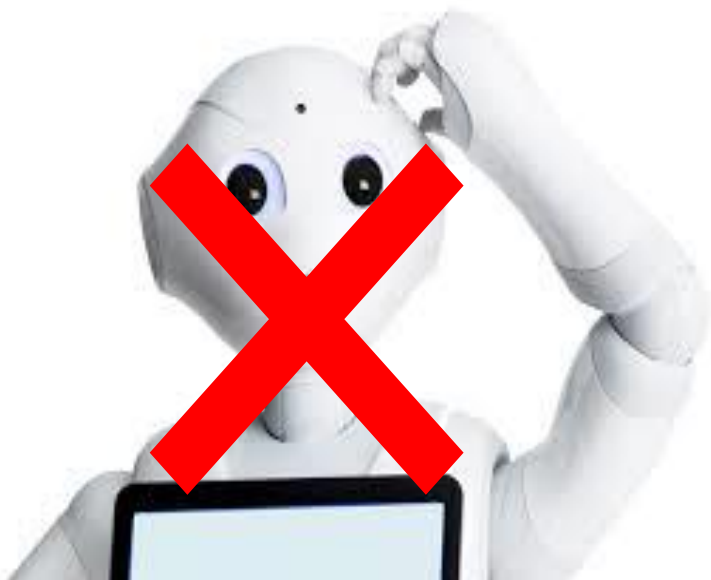
Adoption rate in Finance



Source: Key Issues Study, The Hackett Group, 2019



What is RPA?



What is RPA

Actions

Search actions

Application

Boolean

Browser

- Launch website

Clipboard

Comment

CSV/TXT

Database

Data Table

Datetime

Delay

Email

Error Handler

Excel

Excel_MS

File

Start

Browser: Launch website
Open Stock Exchange Website

End

3 Automate
Simply drag and drop to create your automation workflow

Activate Windows
Go to Settings to activate Windows.



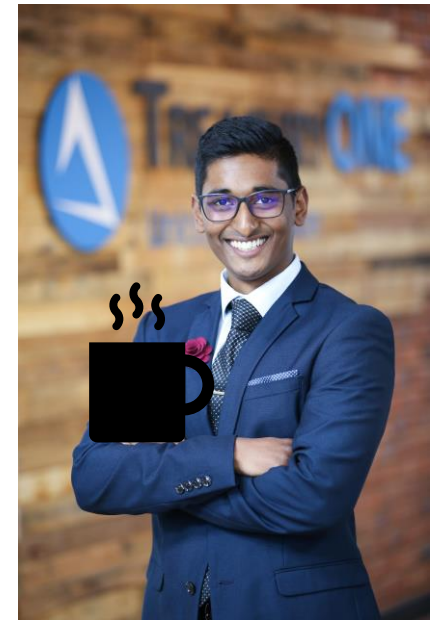
Automation Video

—
Automation Anywhere
Enterprise A2019



Effects on the workforce

- Why did we invest in RPA



“head count reduction rarely happens, because employees are normally refocused towards more value added work.....**Gartner**”



Did we “move the needle”?

- Created 20% extra capacity
- Reduced Staff turnover in operations
- Reduced our risks
 - Unconfirmed deals every 30 minutes with trends
 - Paper deal confirmations automated
 - Market data updates
- Found solutions
 - Reporting
 - Bridging the gaps
- Renewed customer focus

Prepared for AI & Machine Learning



Lessons Learnt

- Do not underestimate
- Identify processes
- Identify bot operators
 - Combination of technical skills & in-depth process knowledge
- Agree ROI with management beforehand
- Buy-in at all levels
- Personalize the bots



Other interesting use cases

- CRM update using Excel, and not having to train any users
- Automatic Password reset with Active Directory integration
- Real-time compliance & Risk Management



Future

- Bot Wars
- Outcompete your competitors
- Outcompete other countries
- Vanilla Implementations



Build a Bot Demonstration



Contact us:

info@treasuryone.co.za

+27 12 003 2061



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